

Employee Resources – Pay Related

Subject Area	Example Inquiries	Contact Information
Pay Questions	Deductions, missing pay, incorrect pay, imputed income, lost paychecks, taxes, pay dates (link to calendar)	payhelp@ucsc.edu (831) 459-2488
Direct Deposit	How to sign up, change, or cancel direct deposit	Add or Delete a Direct Deposit Update a Direct Deposit
Timesheet and/or Accrual Questions	How to complete your timesheet, access to historical timesheets, leave balances, vacation accrual, accrual timing, schedules	Locate Your SHR Timekeeper Locate Your AHR Timekeeper CruzPay
Non Resident Aliens (Glacier)	Non Resident tax questions, tax treaties, and glacier forms	glacierhelp@ucsc.edu
Garnishments & Wage Levies		Contact UCPATH staff through the portal's Ask UCPATH Center feature at ucpath.universityofcalifornia.edu . 1-855-9-UCPATH (1-855-982-7284) Monday – Friday from 8 a.m. to 5 p.m.